

QUESTIONS FOR VETERINARIAN REFERENCES



AROO
Australian Shepherd Rescue of Ontario

This form is to be used to document the input from Veterinarian References (VR) provided by an AROO Applicant. The Applicant may be requesting to become an AROO General Volunteer, a Foster Home, or to Adopt an Aussie. Veterinarian Reference checks are done for all AROO Applicants to ensure that they are responsible dog owners (if they own or have owned a dog).

When someone at the Veterinary Clinic answers the phone, tell him/her who you are e.g., "I'm Suzy Snowflake from Australian Shepherd Rescue", and then say, "Jane/John Doe has given us permission to contact you for a reference regarding their care of their animals. They have been dealing with Dr. Suchandsuch. I'm calling to verify that he/she is indeed a client and if his/her pet(s) have up-to-date vaccinations."

If you know the dog's name, give it and also list any other pets (that are on the application) to see if they are on record. It's not necessary to speak to the Vet unless for some reason you want to. Often, the technician or receptionist will know as much or more than the Vet. They will either give you the information, or they will tell you that they can't give out any information without the permission from the client. If the latter is the case, contact the Applicant and ask them to contact the vets office and give them permission to release the information. If the vets office has no records for the Applicant, thank them politely and say that you'll have to check back with the Applicant for a reason; there often is one. Under no circumstances should you give your opinion about the information (or lack thereof) you receive.

Applicant:

Veterinarian Clinic:

Vet Name:

Phone:

Date & Time Contacted:

Contact Method:

Contacted By AROO Volunteer:

1. How long has the Applicant been a client?

2. Which pets do you see? [Compare with pets listed in Application.]

3. Are all the pets spayed or neutered?

4. Are all the pets up-to-date with all vaccinations?

5. Are all the pets well cared for?

GENERAL: Please provide any notes from the file or from your own knowledge regarding the condition of the pets.